

## Firwin's New Quality Assurance Manager

As a result of our continued growth and expansion, Firwin Corp is pleased to announce the creation of a new position within the company, that of Quality Assurance (QA) Manager. "Until now, the responsibility for quality assurance within Firwin was divided up among different personnel, each overseeing a specific aspect of the quality assurance role", notes Paul Herman, Firwin President. "For instance, our ISO 9001 systems, product quality, customer feedback, etc., were handled by different employees. While this has worked well, and indeed we believe Firwin quality to be second to none, we realized that the continued growth of our company required one person to take the reigns of our quality assurance program and put everything 'under one roof'", said Paul.

Firwin is pleased to welcome Nazeela Haniff as the company's new QA Manager. Nazeela has over 10 years' experience in quality assurance, most recently as the QA Manager for a large IT distribution company, where she was responsible for their quality management systems. "I am so pleased to be working at Firwin", said Nazeela. "My goal is to make sure that our quality management system functions as intended, and continues to give the desired result."

Although she has only been with the company for a short time, Nazeela's enthusiasm and professionalism is already having a positive impact, as she works her way through the company's various systems and departments.

Nazeela originally hails from Guyana; South America's only officially English speaking country. She is a huge history buff, especially ancient civilizations; and in her words is "a very avid reader". Nazeela can be reach at extension 248.

We at Firwin would like to welcome her to the company.

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